

CREDIT VALLEY TENNIS CLUB MEMBERSHIP

Types of Memberships:

Adult (Over 26 years of age).....	\$ 240
Couples (2 adult members who are legally married to each other in the Province of Ontario or common law and reside at the same address).....	\$ 420
Family (2 adults + children under the age of 18 years on January 1 st of the registration year (maximum of 3 children)	\$ 510
Young Adult (18 years of age to 25 years of age on January 1 st of the registration year).....	\$150
Junior (12 years of age to 17 years of age on January 1 st of the registration year).....	\$85
Young Junior (Under 12 years of age on January 1 st of the registration year)...	\$60
Junior with adult privileges	\$ 150

Every member will have to purchase a Key Fob to enter through the gates. This is a one time cost of \$10. The cost is fully refundable if the Key Fob is returned in good working order.

By completing and signing this form and paying the required dues you are forthright a Member for the tennis season during one calendar year and therefore entitled to all of the Membership privileges of the Member category including but not limited to voting at the Annual General Meeting and any Special Meeting(s) of the Membership provided such Membership class is entitled to vote. Juniors are not entitled to vote but a legal guardian or parent may vote in lieu of his or her child on only matters pertaining to juniors and to a maximum of 2 votes per family. The meetings will be called by the Chair of the Board or the President or if the President is absent, the Vice-President, or by the Board of Directors upon at least ten (10) days notice specifying the place, the day, and the hour of each meeting. Such notice shall be given by email or written notice.

If you provide an email address and telephone number you are granting permission for the Club to contact you. Your personal information will not be shared with other Members unless permission is granted.

The Constitution and By-laws of the Corporation are on the Website.

GOALS AND MISSION: To develop community spirit and encourage sportsmanship and good fellowship amongst all participants to the betterment of their physical, mental and social well-being and to promote the fullest use of the tennis facilities.

RECOVERY OF DAMAGES, SUSPENSION AND EXPULSION: The Board or Executive Committee, if any, may recover damages, suspend or expel by an affirmative vote of at least two-thirds (2/3) of the Board or Executive Committee, if any, a Member whose conduct where on the premises of the CVLTC or elsewhere shall be declared by the Board or the executive to be improper, unbecoming or likely to endanger the welfare, interest or character of the Club or who commits any breach of the By-laws of the CVLTC or who violates or neglects to observe any of the rules or regulations of the CVLTC or who fails or neglects to pay any charges, fees, dues or assessments levied upon or payable by him or her, and each such resolution of the Directors or the Officers, if any, shall be effective immediately upon the passing thereof.

No member shall be fined, suspended or expelled without first having been issued a warning of the charge against him or her. Therefore the party has been given the opportunity to explain themselves to the Board. All votes, communications, conversations, and debates on the subject to the possible future imposition of any fine ,suspension or expulsion shall be held in honourable secrecy by the Board or Executive, as the case may be. For less serious incidents, negotiated remedies such as modifying unacceptable behaviour or letter of apology from offender may be acceptable if agreed upon by affirmative vote of at least two-thirds (2/3) of the Board or Executive Committee, if any.

You can withdraw from your membership at any time by given written notice to the President of CVLTC.

CODE OF CONDUCT: Officers, Directors, and Members of the Corporation are expected to adhere to the following Code of Conduct. They must not engage in criminal activity and must comply with all relevant laws, regulations, policies and procedures. They must contribute to a safe and healthy environment that is free from discrimination, harassment (including sexual) and violence. They must follow the club rules and Code of Conduct as stipulated by the Corporation. In addition, Officers/Directors of the Corporation must respect the confidentiality of information received in the course of Board meetings and activities and not disclose official information or documents acquired through membership of the Board, other than as required by law or where agreed by the decision of the Board. Any breaches of this Code of Conduct may result in disciplinary action, up to and including suspension of membership. Any violation or suspicion thereof should be repeated through the process for the resolution of complaints included below.

PROCESS FOR RESOLUTION OF COMPLAINTS:

A complaint should be brought forward to the President and his / her designated officer in writing. The President and his / her designated Officer will perform a through investigation including the following steps:

- Follow up with the complainant to further discuss the nature of the concern and obtain further information / details, or to respond in an immediate fashion if urgency is required.
- If required, the President and his / her designated Officer will present the case to the Board of Directors and the board will review the complaint at a special Board of Directors meeting, or previously scheduled Board of Directors meeting, in either case within thirty (30) days of receipt of the written complaint.
- The Board of Directors will determine the nature and seriousness of the complaint with due regard to all the evidence, and then determine the most appropriate response and / or action.
- In most cases, two responses will be provided within fifteen (15) days of the Board meeting at which the matter was discussed.
 - One response to the complainant summarizing the action taken
 - In most cases, letter of warning to the offender identifying expected change of behavior and terms and conditions for continued membership.
 - In extremely serious cases, immediate expulsion may be necessary.
- The decision of the Board is final